How to Reset the Factory Defaults on 23xx

Power off the printer.

Move the printhead to the left manually.

Press the **ALT**+**CONFIG** buttons. While holding down the buttons, power on the printer.

When all the lights are blinking, release the buttons. The factory default settings are restored.

How to set Tear Off

1. If excess paper is present at the top of the printer, tear it off.

2. Press the **Alt** key followed by the **Park/Load** key. Repeat if the **Paper Out** light isn't blinking

3. Press the **Start/Stop** key by itself. The **Ready** light should be solid.

4. Position the paper using the **Micro Up** and **Micro Down** keys.

5. Press the green **Start/Stop** key twice to save the new tear-off position. The printer beeps twice, paper backs into the printer and then moves back to the new tear-off position.

6. Print a test. If the tear-off position is still incorrect, repeat steps 1 to 5 as needed

How to set Top of Form

1. If there is excess paper at the top of the printer, tear it off.

2. Press the **Alt** key followed by the **Park/Load** key. Repeat if the **Paper Out** light isn't blinking.

3. Press the **FormFeed** key by itself. The **Ready** light should now be blinking.

4. Position the paper using the **Micro Up**, **Micro Down**, and **Linefeed** keys.

5. Press the green **Start/Stop** key to save the current paper position as the new top of form. The paper advances to the tear-off position, and the **Ready** light goes solid.

6. Print a test. If the alignment is still off, repeat steps 1 to 5 as needed.